Aruba Networks, Inc.
2012 Healthcare Mobility Trends Survey Results
Safe Harbor Statement

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Survey Highlights

• 85% support their physicians’ and staffs’ use of personal devices at work
  – 53% currently limit users to Internet access only
  – 24% provide limited access to hospital applications
  – 8% enable full access to the hospital network with user-owned devices

• 50% are planning to expand/refresh their Wi-Fi network in the next 12 mos.
  – 35% said the same for their wired networks
  – 93% reported that they owned and managed their own network infrastructure vs. outsourcing

• 83% support the use of Apple iPads on the network
  – 65% support iPhones and iPod touches
  – Blackberry use still outpaces Android-based devices in health care, with 52% supporting the former and 46% support Android tablets and/or phones

• 58% currently use or plan to use desktop virtualization solutions such as Citrix to enable hospital application use on iPads
  – 45% said they would use in-house or third-party applications

• 60% are supporting EMR applications on mobile devices
  – PACS, Secure Messaging, and Voice over IP (VoIP), were each in the 30% range
49% Planning Wi-Fi Upgrades in Next 12 mos.

Do you plan to refresh or expand your Wi-Fi infrastructure (WLAN)?

- Yes, in the next 5 months: 29.5%
- Yes, in the next 6-12 months: 22.0%
- Yes, in the next 12-24 months: 13.6%
85% Allow Physicians and Staff Wi-Fi Access From Their Personal Device

Do you allow your clinicians and staff to connect their own devices to your Wi-Fi network?

- Yes, guest access only (Internet): 53.0%
- Yes, limited access to hospital applications: 23.5%
- Yes, full access to hospital applications: 8.3%
- No, but plan to in the future: 7.6%
- No current plans: 7.6%
93% Own Their Network Infrastructure

How is your network infrastructure acquired and managed?

- Company owned and company managed: 93.0%
- Company owned but managed by a service provider: 3.9%
- Leased and managed by a service provider: 3.1%
iOS Device Support is Top Priority, Blackberry Support is Surprisingly Strong
EMR is the Most Commonly Supported Mobile Application – 60%
76% Offer Guest Access for Patients and Visitors
75% Offering Remote Access

Are you extending your hospital applications and services to remote location (clinics, physician practices, etc.)?

- Yes: 75.0%
- No: 15.2%
- No, but plan to in the future: 9.8%