

PRODUCT DATA SHEET

SUPPLEMENTS THE HPE DATA PRIVACY AND SECURITY AGREEMENT SCHEDULE

Aruba Airwave	
Aruba* performs the following Services:	Service provided is network management and infrastructure management for wireless, WAN and wired access. This solution provides visibility into connected users and devices, the performance of the network, user experience and application usage. It is an "on premise" solution that runs in the end users' network.
Customer Personal Data	Data collected includes: <ul style="list-style-type: none"> • Username • MAC address • IP address • Location • Application information: what web sites a user going to - Skype calls, etc.
Data subjects to whom Customer Personal Data pertains are	Customer's employees, contractors and temporary workers, as well as guests.
With respect to Customer Personal Data, Customer is acting as	Controller
Aruba shall process Customer Personal Data only as follows:	Aruba and its affiliates will (i) have access to customer personal data during the provisioning of support services, like the receipt of data dumps or if remote access is provided to the system to resolve issues. Support Services: Aruba TAC CRM is certified compliant with the highest independent, international, industry-accepted privacy standards.

* Aruba, a Hewlett Packard Enterprise company, is referred throughout this document as Aruba

Aruba Airwave

Security and encryption

Product Security Features:

- The product uses firewall technology to only open specific network ports that are required for product usage
- All credentials are stored in an encrypted format
- The product minimizes programs and processes that are required to run with root privileges

Aruba Security features include:

Organization security features:

- Access control is implemented at various levels so that only specific individuals have access to perform their job functions (i.e., administrator versus helpdesk personnel)
- There is a SIRT group that follows security advisories found internally, reported externally and are responsible for diligently providing guidance and feedback
- Security updates to products are provided on a regular and timely manner

Support Services: The services used to support AirWave customers is provided by the Technical Assistance Group (TAC) within Aruba business unit.

Third Party Security
Certifications:

FIPS

Privacy-specific certifications:

None today



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