

PRODUCT DATA SHEET

SUPPLEMENTS THE HPE DATA PRIVACY AND SECURITY AGREEMENT SCHEDULE

Aruba Meridian	
Aruba* performs the following Services:	Services provide one of the following capabilities: 1) indoor location and wayfinding services and/or, 2) tracking of assets indoors; both of which utilize Bluetooth Low Energy products from Aruba. The solution also provides the tools to create mobile applications (which is how the end customer utilizes the Meridian services) through either: 1) the web based Meridian Editor or AppMaker to manage the customer specific content (like maps, placemarks, campaigns, beacons, asset tags, etc.) that are used within the application or 2) through the use of the Meridian SDK in which the customer develops their own mobile application and integrates Meridian capabilities into it. And lastly, the services provide reporting capabilities for customer through the use of Google Analytics and the data that is captured and stored in the Meridian service in the cloud. The Meridian service platform of products are delivered as a software as a service (SAAS) offering. All of the Meridian services are deployed onto and hosted in the public cloud through Google's Cloud Platform.
Customer Personal Data	Data collected within Meridian SaaS includes data related to BLE and Wi-Fi network activity being reported back to the Meridian service by the infrastructure hardware and the end consumers mobile device through the Meridian-enabled or powered mobile application. This data includes: <ul style="list-style-type: none"> • The iOS or Android Device ID which is a unique identifier of the mobile phone but used alone does not identify an individual. • Name, email address and/or phone number • Data related to location-sharing which (if enabled by the controller)
Data subjects to whom Customer Personal Data pertains are	Customer's client /end user /employee /contractor and temporary worker
With respect to Customer Personal Data, Customer is acting as	Controller
Aruba shall process Customer Personal Data only as follows:	Aruba and its affiliates will (i) have access to customer personal data hosted in Aruba's Meridian SAAS offering as part of the proof of concept services, and (ii) during the product support and maintenance services based on the license period (1 yr, 3 yr, or 5yr terms) chosen by the customer. Proof of Concept Services: All data (personal and non-personal) that is created by the 'controller' during the POC is retained, processed and stored in the Meridian service hosted on the Google Cloud Platform. Support Services: All data (personal and non-personal) is accessible to the Meridian Technical Support team only for the purpose of helping a customer through a support and/or maintenance ticket(s).

* Aruba, a Hewlett Packard Enterprise company, is referred throughout this document as Aruba

Aruba Meridian

Security and encryption

Product Security features: The product is a wayfinding, campaign, location-sharing and asset tracking service that is completely hosted on the Google Cloud Platform and the service is consumed by a Meridian-enabled mobile application. The product has certain security features. These include:

Organization security features:

- The product supports the use of SSO and OAuth2 as an access mechanism allowing a customer to manage all access to the Meridian service from a central authentication service provider
- Access control using a login and password mechanism is implemented at various levels so only specific individuals have access to perform their job functions
- Security updates to products are provided on a regular and timely manner

Technical Security features:

- The product uses the HTTP protocol along with Authentication Tokens to manage API access from a mobile application
- All credentials are stored in encrypted format
- Product minimizes programs and processes running as root

Aruba Security features:

Proof of Concept Services: Google Cloud Platform security standards. Access to the customer instance is limited to Aruba personnel supporting the proof of concept services. All access is logged in an audit trail and can be provided to the customer if required.

Support Services—All data (personal and non-personal) is accessible to the Meridian Technical Support team only for the purposes of helping a customer through a support and/or maintenance ticket(s). Aruba implements and maintains technical and organizational security measures to protect Customer Personal Data against accidental or unlawful destruction or accidental loss, alteration, unauthorized disclosure or access. Only where necessary to provide the Meridian services, Aruba will provide its affiliates and subcontractors with access to Customer Personal Data. The Google Cloud Platform implements and maintains the physical and technical security measure as started in their Data Processing and Security Terms: <https://cloud.google.com/terms/data-processing-terms>

Third Party Security Certifications:

None today

Privacy-specific certifications:

None today
