

DATA PROCESSING AND SECURITY DATA SHEET

ARUBA NETINSIGHT

Additional information in connection with Data Processing and Security is provided below.

HPE performs the following Services:	NetInsight is a network analytics product that leverages machine learning to provide network performance and troubleshooting visibility. Aruba Wi-Fi expertise & latest cloud technologies transform existing network data into advanced analytics and assurance data.
Customer Personal Data	Includes data related to users connecting to the customer's wireless network. The Personal data that is collected about the end users includes: <ul style="list-style-type: none"> • Device MAC Address, username, device type • Device location and IP address • Applications being accessed by the devices and session information
Data subjects to whom Customer Personal Data pertains are	All users who access the customer's wireless network.
With respect to Customer Personal Data, Customer is acting as	A Controller
HPE shall process Customer Personal Data only as follows:	<p>HPE and its affiliates will process personal data to provide visibility into wireless connectivity and performance issues.</p> <p>All the personal data collected by NetInsight is used to provide a good experience to the wireless users connecting to the network.</p> <p>The following data is processed by NetInsight solution:</p> <ul style="list-style-type: none"> • Client Data: Data about clients connecting to the wireless network. • Radio Stats: RF statistics related to radios in the network. • CPPM Auth Data: Information related to authentication failure events. • DHCP Data: Information related to DHCP success and failure messages DHCP.
Security and encryption	<p>Product Security Features: NetInsight is a network analytics product that leverages machine learning to provide visibility into performance and connectivity problems in the network. The security features of the product include:</p> <ul style="list-style-type: none"> • The application is hosted on Amazon Web Services which provides comprehensive security and compliance features. AWS data center(s) security certifications can be found at https://aws.amazon.com/compliance/pci-data-privacy-protection-hipaa-soc-fedramp-faqs/ • Encryption is used to protect data in motion using TLS 1.2. Certificates are used to establish secure channel between data collector and cloud. • The access to the application is via https only and the account information is encrypted using SSL/TLS.
Third Party Security Certifications:	Pursuing a certification with NCC Group
Privacy-specific certifications:	Non-applicable for the time being