Better together

The problems Envoy aims to solve with Aruba

Network security

Network and data safety are at the forefront of topics related to business security. Companies are creating network security and system teams to protect unsecured networks. While it's necessary for businesses to put their network behind firewalls, it has created environments where passwords live on the whiteboards in meeting rooms or are issued on a piece of paper by the front desk. Envoy + Aruba creates a secure means of sharing Wi-Fi with guests while avoiding potential security breaches and creating a seamless experience for guests.

Improving workplace efficiency

When visitors come to an office they, as well as their hosts, often don't know how to get access to the network or where they can find the passcode. Taking time to get the password from the front desk or during a meeting can mean losing valuable time needed to make informed decisions on projects. With Envoy + Aruba, visitors automatically gain access to Wi-Fi via their phone or email upon check-in.

Exceptional brand and visitor experience

Many companies still ask visitors to sign-in with pen and paper, then wait for the guest to inquire about the Wi-Fi password. This old-school, inefficient process often contradicts companies' efforts to appear tech-forward and innovative, which is crucial to brand recognition, attracting top talent, and improving employee satisfaction. With the Envoy + Aruba integration, all visitors receive an email outlining what to expect when they come on site, can check-in on the iPad in minutes, and automatically receive credentials to log onto the WiFi.

We've seen many companies in highly regulated industries use Envoy, like Pharmaceutical, Manufacturing, Governments, Entertainment, and Technology.

Why Envoy

Used by over 10,000 workplaces to welcome 30 million visitors worldwide, Envoy Visitors is the preferred visitor management solution of modern, connected workplaces. For customers, interviewees, contractors, or any other visitors who walk through your front doors, Envoy Visitors provides a welcoming and seamless sign-in experience, while ensuring your people, property, and ideas are kept secure. Envoy Visitors collects your guests' information, presents your NDA for signature, prints visitor badges, and notifies the host of their guest's arrival, so your team always knows who's onsite, when, and why.

Proactively providing Wi-Fi access to visitors lets them and your team keep moving and stay focused on what they came to do. Frantic emails or rushing to figure out how to connect to the internet are no more. Now, visitors can arrive 15 minutes before a meeting, sign-in on the iPad, and automatically receive WiFi credentials thanks to our Aruba ClearPass integration.

Aruba + Envoy—how does Envoy leverage Aruba products?

If you have Aruba Clearpass extension activated with Envoy Visitors you can use Aruba to give Wi-Fi details to guests automatically. Envoy sends visitor information to ClearPass, which then provisions temporary Wi-Fi access credentials to your network. Upon sign-in, the visitor will receive an email (if you collect visitor email addresses) or text message (if you collect visitor phone numbers) with username and password information for Wi-Fi access. This integration is enabled per location.

Unique benefits of the joint solution

Envoy and Aruba ClearPass are partnering together to improve the safety and security of your office. Our integration helps address the following issues:

Network security:

- By using our cloud-based solution, it enables your IT and Security teams to remotely deploy and monitor network access in all offices.
- It also provides an audit trail of the individual user to bolster your network incident response plan. and prevent network attacks.
- Envoy provides analytics and reporting to support any regulation or compliance needs.

Efficiency:

- With Envoy and Aruba ClearPass working together, it creates a secure and smooth check-in process for any guest to your office. We recognize that you have prospective clients and candidates, and each one may need a different check-in experience, but all will need access to your network.
- With our integration enabled, people don't have to ask to get access You can get ahead of the inevitable question, "What's your Wi-Fi password?"
- You can also enhance this with our pre-registration functionality so your front desk knows when to expect guests on site.

Brand Experience

- Aruba is fantastic at enabling employees to access wifi anywhere in the office. Now Envoy can extend this experience to visitors when they check-in. This ensures that you maintain a consistent experience for your visitors and employees.
- Make visiting your office a memorable experience by having your guests sign-in on a sleek, modern, sign-in experience while they seamlessly get the information they need when they arrive. You can also customize Envoy to match and enhance your brand requirements.

Key Features

- Unique password for each visitor.
- Configurable for greater control. Choose to share credentials with visitors by email or text message.
- Record of who received access. Envoy creates a permanent record of which visitors received access and their unique password.

Benefits

- Secure guest network policies.
- Sleek, seamless sign-in experience.
- Front desk efficiency. Wi-Fi is provisioned automatically, freeing up your front desk to focus on creating a great experience.

envoy.com | Reach out to hi@envoy.com to start your free trial.