

SERVICE BRIEF

ARUBA PROACTIVE ENGINEERING SERVICES

Deep intellectual capital and purpose-built tools optimize network's performance with Essentials and Enterprise yearly subscriptions

Aruba Proactive Engineering Services allow your organization to more quickly achieve digital transformation and meet business goals with services that ensure your Aruba wireless and wired networks deliver peak performance at all times. Assessment, analysis, and consulting provided by Aruba networking experts leverage best practices tailored to your specific needs. Our subscription services include several options to help you seamlessly maintain and expand your network, while offering the best network performance to your end users.

The Proactive Engineering Services options include a specific set of deliverables in the following areas:

- Solution architectural and design support with best practices
- Program management to track all pre- and post-deployment requirements and issues
- Pre-production engineering support for planning, design, and test
- Post-production engineering support for upgrades, expansions, and changes

SERVICE DELIVERABLES	BENEFITS
Solution Design Support: Review your priorities and goals; identify requirements for creating or modifying your existing architecture.	Validate that proposed network changes meet your design goals and objectives.
Configuration Best Practice Report*: Analyzes device configurations against Aruba best practices.	Identify potential security and interface configuration risks. Identify configuration inconsistencies and apply best practices.
Configuration Consistency Analysis Report*: Configuration optimization that is accomplished by building configuration templates, then comparing the custom templates to running configurations for consistency.	Reduce the likelihood of unexpected solution behavior, optimize device resources, reduce the cost of ownership, and increase solution availability.

* Network Collector required

SERVICE DELIVERABLES	BENEFITS
Proactive Security Vulnerability Reports*: Provide tailored information intended to be used for problem avoidance and resolution of known network access issues.	Be aware of any vulnerability that exists in your solution and the steps to remediation.
Proactive Software Recommendation and Bug Scrub*: Detailed list of unresolved caveats directly relevant to the production environment so potential risks may be understood, and reviews software defects existing on your current software against the latest available code.	Improve the predictability of your operations environment and your customer experience and be informed of existing software defects and security vulnerabilities.
Implementation Plan Support: Review of the Method of Procedure of the implementation plan.	Limit any disruption during your network change window.
Change Window Support: Collaboratively evaluate network changes potential effects, review Method of Procedure of proposed network changes, and provide advice and recommendations during the changes.	Improve your success in implementing proposed changes with an Aruba Expert by your side.
Virtual Knowledge Transfer: Remotely deliver a training session on a topic you request; typically covers software and feature updates to your Engineering and NOC staff.	Make sure your team is up to date on the latest Aruba solution enhancements and features.
Program Management: Track all of your service program deliverables on a weekly/ monthly basis.	Make sure proactive project requests are tracked and monitored so you obtain the service value to meet your business needs.
Network Collector Lite: Software that automates the gathering of network information (PC and MAC versions).	Quickly assess your network information as your environment evolves.



CONCLUSION

More data than ever is being created at the Edge, creating opportunities and challenges to IT staff. As you adopt Aruba Edge Services Platform (ESP), quickly harnessing the value of your data and streamlining operations, choose from Proactive Engineering Services Essentials or Enterprise to ensure your network is optimized day after day.

These services fill your IT staff gaps and ensure your Aruba network is operating at its best. Avoid performance degradations by engaging Aruba experts for personalized recommendations.

ORDERING

Use these SKUs to order these services:

Essentials: H30KMA1

Enterprise: H30KNA1

Please contact your Aruba Sales Professional or Certified Aruba Resale Partner for more information.

BENEFITS OF ARUBA PROFESSIONAL SERVICES

Realize the full business value of your technology investments with our service intelligence and proven Aruba engineering experts. These Proactive Engineering Services are subscription-based and come in Enterprise or Keystone packages. Please contact your Aruba Sales Professional or Certified Aruba Resale Partner for more information.

Learn more about what Aruba Global Services has to offer at: www.arubanetworks.com/services