

SERVICE BRIEF

ARUBA PROACTIVE ENGINEERING

ClearPass Synchronization Service

OVERVIEW

Organizations that manage network security across numerous individual locations, need a simplified approach. Aruba provides what you need, with the ClearPass Synchronization Service.

The ClearPass Synchronization Service features a subscription license to the Aruba ClearPass Policy Manager Synchronization (CPPMSync) tool software. This tool enables efficient sync of configuration, user, guest, and device objects across individual CPPM clusters. We provide initial installation and knowledge transfer to get your team up-to-speed on the approach and use of the software, along with on-going support and software upgrades.

ENHANCED HOSPITALITY EXPERIENCE

Organizations can now centrally manage the synchronization of numerous clusters across ships, hotels, parks, and other facilities around the world, all while keeping configuration, user, and device objects replicated among clusters within seconds. This approach can be critical to enabling seamless access to network services for hospitality guests, across locations, integral to an enhanced hospitality experience.

ENHANCED RETAIL AND BANKING EXPERIENCE

Organizations managing authentication across numerous stores, branches and manufacturing sites will benefit from centralized configuration, user, and device object synchronization across clusters. This enables customers, partners and employees to move from site to site without disruption to their enhanced retail or banking experience.

ClearPass Synchronization Service is available as a full-service subscription, for a 1-year term to enable your IT team to manage authentication for your global organization. Work with our expert service team to reduce your administration burden while enabling enhanced experiences for your guests, customers, partners and employees.

Key Benefits

Gain Expert Guidance on Using CPPMSync Tool to Simplify Your Cluster Management

Consult with our Aruba experts to learn best practices for synchronizing multiple CPPM clusters. Our experts can guide you on best options, and advise you on the steps to take from lab testing to going live in production with your new cluster management structure. Our experience working with global teams will help you to avoid mistakes and delays, while enabling you to simplify your cluster management approach and operational procedures. Use your on-going access to gain advice on synchronization options, best practices, and to discuss potential changes in your deployment in advance.

Gain Access to Our Robust, Easy-to-Use CPPMSync Tool Capabilities

Extend the capability of ClearPass with the CPPMSync tool which is deployed with your existing ClearPass infrastructure, utilizing ClearPass APIs to fetch, compare, create, modify and remove configuration elements from remote clusters. Installation of CPPMSync software will be planned with you, requiring only one instance or at most two in a High Availability (HA) deployment. Sync jobs can be triggered manually, scheduled, or performed on-demand. CPPMSync tool also supports full HA restart with automated failover.

Obtain Full Support with TAC Troubleshooting and Remotely Assisted Software Updates

The subscription includes full Foundation Care for Aruba support service to the CPPMSync tool extension, as a seamless part of your ClearPass support service experience. Your assigned Customer Success Manager provides an enhanced support experience suitable to global accounts.

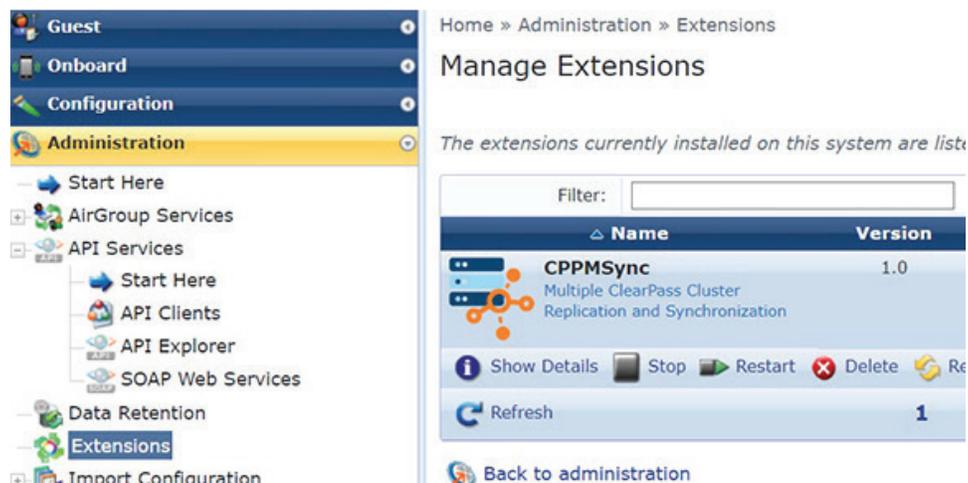


Figure 1. CPPMSync tool software deployed as a ClearPass extension with easy-to-use capabilities for creating and scheduling synchronization Jobs among clusters

To find out more about how our ClearPass Synchronization Service can dramatically simplify your approach to managing ClearPass clusters across numerous geographically remote sites, please contact Aruba Sales. Request to see a demonstration walk-through of the CPPMSync tool.

ABOUT ARUBA GLOBAL SERVICES

Aruba Global Services simplifies and accelerates the network technology lifecycle, enabling your network to scale with better predictability and cost-effectiveness. Whether you operate your own network and need to improve your IT efficiencies or you want to offload some of the burden, we have the services you need to reach your goals.

Learn more about what Aruba Global Services has to offer, at: arubanetworks.com/support-services/