



Hewlett Packard Enterprise

Product Warranty update for HPE Aruba Networking 2930F, 2930M, and 5400R Switch series

Effective March 1, 2024, HPE Aruba Networking 2930F, 2930M, and 5400R Switch series products purchased on or after March 1, 2024 (PDT) have a Limited Lifetime Warranty (LLTW). This LLTW is aligned with our other CX Campus Switching products.

Below are the Limited Lifetime Warranty (LLTW) details:

HPE Aruba Networking Campus Switching warranty

Warranty duration	Limited Lifetime Warranty ¹ (EoS + 5 years)
Hardware replacement	Next Business Day shipment
8x5 TAC	90 Days (Product conformance (break/fix) for warranty period)
24x7 TAC	--
Software OS releases	As long as owned ²

¹ THE WARRANTY EXTENDS ONLY FOR AS LONG AS THE ORIGINAL END USER OWNS THE PRODUCT, UP THROUGH FIVE (5) YEARS AFTER THE END OF SALE DATE. INCLUDES COVERAGE OF ANY BUILT-IN FANS AND POWER SUPPLIES FOR THE ENTIRE WARRANTY PERIOD.

² INCLUDES SUPPORT OF SOFTWARE UPDATES FOR ONE (1) YEAR AFTER END OF SALE DATE AND VULNERABILITY FIXES FOR THREE (3) YEARS AFTER END OF SALE.

Here's a link to our HPE Aruba Networking Product Warranty document: <https://www.arubanetworks.com/assets/support/warranty-coverage-quick-reference.pdf>

Customers with Foundational Care automatically get support for modules and other accessories included with their HPE Aruba Networking-branded switches. Here's more information on Foundational Care: <https://www.arubanetworks.com/resource/foundation-care-for-aruba-support-services/> or <https://www.hpe.com/us/en/collaterals/collateral.4aa4-8877enw.html>

This change is not retroactive. Customers that purchased HPE Aruba Networking-branded 2930F, 2930M, and 5400R products before March 1, 2024 (PDT) maintain their original purchased warranty. This link shows the previous warranty: <https://support.hpe.com/hpsc/public/docDisplay?docId=c04499781>

For more information on the HPE Aruba Networking 2930F, 2930M, and 5400R Switch series, please refer to their product datasheets:

- <https://www.arubanetworks.com/resource/2930M-switch-series-data-sheet/>
- <https://www.arubanetworks.com/resource/2930F-switch-series-data-sheet/>
- <https://www.arubanetworks.com/resource/5400r-zl2-switch-series-data-sheet/>

Affected HPE Aruba Networking 2930F, 2930M, and 5400R Switch series products

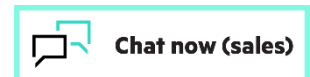
SKU	SKU description
JL259A	HPE Aruba Networking 2930F 24G 4SFP Switch
JL260A	HPE Aruba Networking 2930F 48G 4SFP Switch
JL261A	HPE Aruba Networking 2930F 24G PoE+ 4SFP Switch
JL262A	HPE Aruba Networking 2930F 48G PoE+ 4SFP Switch
aJL253A	HPE Aruba Networking 2930F 24G 4SFP+ Switch
JL254A	HPE Aruba Networking 2930F 48G 4SFP+ Switch
JL255A	HPE Aruba Networking 2930F 24G PoE+ 4SFP+ Switch
JL256A	HPE Aruba Networking 2930F 48G PoE+ 4SFP+ Switch
JL258A	HPE Aruba Networking 2930F 8G PoE+ 2SFP+ Switch
JL693A	HPE Aruba Networking 2930F 12G PoE+ 2G/2SFP+ Switch

Policy announcement

SKU	SKU description
JL557A	HPE Aruba Networking 2930F 48GPoE+ 4SFP 740W Switch
JL558A	HPE Aruba Networking 2930F 48GPoE+ 4SFP+ 740W Switch
JL559A	HPE Aruba Networking 2930F 48GPoE+ 4SFP+ 740W TAA Switch
JL692A	HPE Aruba Networking 2930F 8G PoE+ 2SFP+ TAA Switch
JL263A	HPE Aruba Networking 2930F 24G PoE+ 4SFP+ TAA Switch
JL264A	HPE Aruba Networking 2930F 48G PoE+ 4SFP+ TAA Switch
JL559A	HPE Aruba Networking 2930F 48GPoE+4SFP+740W TAA Switch
JL319A	HPE Aruba Networking 2930M 24G 1-slot Switch
JL320A	HPE Aruba Networking 2930M 24G PoE+ with 1-slot Switch
JL321A	HPE Aruba Networking 2930M 48G with 1-slot Switch
JL322A	HPE Aruba Networking 2930M 48G PoE+ 1-slot Switch
JL323A	HPE Aruba Networking 2930M 40G 8 Smart Rate PoE+ 1s Switch
JL324A	HPE Aruba Networking 2930M 24 Smart Rate PoE+ 1-slot Switch
ROM67A	HPE Aruba Networking 2930M 40G 8 Smart Rate PoE Class 6 1-slot Switch
ROM68A	HPE Aruba Networking 2930M 24 Smart Rate PoE Class 6 1-slot Switch
JL325A	HPE Aruba Networking 2930 2-port Stacking Module
JL078A	HPE Aruba Networking 3810M/2930M 1QSFP+ 40GbE Module
JL081A	HPE Aruba Networking 3810M/2930M 4 Smart Rate PoE+ Module
JL083A	HPE Aruba Networking 3810M/2930M 4SFP+ MACsec Module
JL078A	HPE Aruba Networking 3810M/2930M 1QSFP+ 40GbE Module
JL081A	HPE Aruba Networking 3810M/2930M 4 Smart Rate PoE+ Module
JL083A	HPE Aruba Networking 3810M/2930M 4SFP+ MACsec Module
JL078A	HPE Aruba Networking 3810M/2930M 1QSFP+ 40GbE Module
JL081A	HPE Aruba Networking 3810M/2930M 4 Smart Rate PoE+ Module
JL083A	HPE Aruba Networking 3810M/2930M 4SFP+ MACsec Module
J9821A	HPE Aruba Networking 5406R z12 Switch
J9822A	HPE Aruba Networking 5412R z12 Switch
J9827A	HPE Aruba Networking 5400R z12 Management Module
J9828A	HPE Aruba Networking 5400R 700W PoE+ z12 PSU
J9829A	HPE Aruba Networking 5400R 1100W PoE+ z12 PSU
J9830B	HPE Aruba Networking 5400R 2750W PoE+ z12 PSU
J9986A	HPE Aruba Networking 24p 1000BASE-T PoE+ v3 z12 Mod
J9987A	HPE Aruba Networking 24p 1000BASE-T v3 z12 Mod
J9988A	HPE Aruba Networking 24p 1GbE SFP v3 z12 Mod
J9989A	HPE Aruba Networking 12p PoE+ / 12p 1GbE SFP v3 z12 Mod
J9990A	HPE Aruba Networking 20p PoE+ / 4p SFP+ v3 z12 Mod
J9991A	HPE Aruba Networking 20p PoE+ 4p 1/2.5/5/XGT v3 z12 Mod
J9992A	HPE Aruba Networking 20p PoE+ 1p 40GbE QSFP+ v3 z12 Mod
J9993A	HPE Aruba Networking 8p 1G/10GbE SFP+ v3 z12 Mod
J9995A	HPE Aruba Networking 8p 1/2.5/5/XGT PoE+ v3 z12 Mod
J9996A	HPE Aruba Networking 2p 40GbE QSFP+ v3 z12 Mod
JL001A	HPE Aruba Networking 5412R 92GT PoE+/4SFP+ v3 z12 Switch
JL002A	HPE Aruba Networking 5406R 8XGT PoE+/8SFP+ v3 z12 Switch
JL003A	HPE Aruba Networking 5406R 44GT PoE+/4SFP+ v3 z12 Switch
JL095A	HPE Aruba Networking 5406R 16SFP+ v3 z12 Switch

Learn more at

hpe.com



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