End-of-Life Announcement for ArubaOS 2.5

Aruba, a Hewlett Packard Enterprise company is announcing end-of-life for ArubaOS 2.5. This announcement affects all ArubaOS 2.5 minor releases, maintenance releases, patch releases, and other derivatives. In accordance with Aruba’s software lifecycle policy located at http://www.arubanetworks.com/support/eol_policy.php, the last date this software will be supported by Aruba Technical Support is December 31, 2007. Please see below for specific milestone dates.

Development of the newest 2.5 maintenance release (currently 2.5.5) will continue past the usual End-of-Development date in order to provide support for the previously-discontinued AP-52. The newest 2.5 maintenance release will be maintained for security issues and critical customer issues until December 31, 2009. The latest 2.5 maintenance release will be supported by Aruba Technical Support until June 30, 2010.

Definitions

- General Availability (GA) Date: The first date a major or minor software release is made available to customers.
- End-of-Life Announcement (this document): Date of official end-of-life notice.
- End-of-Development Date: The date on which Aruba Engineering ceases further modification of software. Major or Minor releases for ArubaOS and Aruba MMS are supported for eighteen (18) months from the initial release date. After this time, software reaches the End of Development (EOD) milestone in the product life cycle and Aruba's Product Development and Engineering organizations cease active development and support of that software release. Aruba does not create or make available maintenance releases or patches for software that has reached the EOD milestone.
- End-of-Support Date: The last date a product will be supported by Aruba. During the period between End of Development and End of Support, Aruba Customer Advocacy will continue to investigate, troubleshoot, and characterize issues in an attempt to provide solutions and workarounds using the production releases. If a solution cannot be found using software that has reached the EOD milestone, Aruba Customer Advocacy will require that the system be updated with a more recent software release. After a software release reaches the EOST milestone, the software image will be removed from the Aruba support website, and Aruba Customer Advocacy will provide support only on a commercially reasonable effort basis.

End-of-Life Milestones

- General Availability Date: December 20, 2005
- End-of-Life Announcement: May 18, 2007
- End-of-Development Date: June 30, 2007 for 2.5.3 and below. August 31, 2007 for 2.5.4. December 31, 2009 for the newest 2.5 maintenance release.
- End-of-Support Date: December 31, 2007 for 2.5.4 and below. June 30, 2010 for the newest 2.5 maintenance release.

All maintenance release version numbers above (i.e. 2.5.4) refer to the maintenance release itself (i.e. 2.5.4.0) as well as any derivative patch releases (i.e. 2.5.4.19).

For questions regarding this end-of-life announcement, contact Aruba Technical Support at support@arubanetworks.com.