

AOS-CX 10.13.1000 Release Notes

9300 Switch Series



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Edition: 1

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Products Supported

This release applies to the 9300Switch Series. The following table lists any applicable minimum software versions required for that model of switch.



If your product is not listed in the below table, no minimum software version is required.

Product number	Product name	Minimum software version
R9A29A	Aruba 9300-32D 32p 100/200/400G QSFP-DD 2p 10G SFP+ Front-to-Back 6 Fans 2 AC PSU Bundle	10.10.1000
R9A30A	Aruba 9300-32D 32p 100/200/400G QSFP-DD 2p 10G SFP+ Back-to-Front 6 Fans 2 AC PSU Bundle	10.10.1000
R8Z96A	Aruba 9300-32D 32-port 100/200/400G QSFP-DD 2-port 10G Switch	10.10.1000

Important information for 9300 Switches



Aruba switches covered by this release note use eMMC or SSD storage. This is non-volatile memory for persistent storage of config, files, databases, scripts, and so forth. Aruba recommends updating to version 10.06.0100 or later (including this release) to implement significant improvements to memory usage and prolong the life of the switch.

To avoid damage to your equipment, do not interrupt power to the switch during a software update.



If using the WebUI, you should clear the browser cache after upgrading to this version of software before logging in to the switch using a WebUI session. This will ensure the WebUI session downloads the latest changes. Do not upgrade to 10.13 using REST API or WebUI unless your switch is running 10.09.1060, 10.10.1020 or later versions of these releases

To restore a previous configuration when downgrading to a previous version of software, follow these steps:

1. Use the `show checkpoint` command to see the saved checkpoints and ensure that you have a checkpoint that is an exact match of the target software version (see the `Image Version` column in the output of the command, for example `CL.10.0x.yyyy`).

This checkpoint can be the startup-config-backup automatically created during the initial upgrade or any other manually created checkpoint for the target software version.

2. Copy the backup checkpoint into the startup-config.
 3. Boot the switch to the target version (lower version), making sure to select `no` when prompted to save the current configuration.
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AOS-CX 10.13 is a Long Supported Release (LSR).

- LSRs are long lived releases where Aruba will introduce new features and new hardware, and park hardware (that is, this may be the last major release supported) as needed.
- LSRs are maintained and supported for 5 years (i.e., Initial Release + 5 years)
- Initial Release to End of Maintenance (EOM*): Bug and vulnerability patching with releases reducing in frequency over time.
- EOM to End of Support (EOST): Vulnerability patching on an as needed basis for High or Critical CVSS issues.

For information about Short Supported Releases (SSRs) and Long Supported Releases (LSRs), see <https://www.arubanetworks.com/support-services/end-of-life/arubaos-software-release/>.

To upgrade to:	Your switch must be running this version or later:
AOS-CX 10.13.xxxx	AOS-CX 10.10.0002
AOS-CX 10.12.xxxx	AOS-CX 10.09.0002
AOS-CX 10.11.xxxx Note: 10.11 is an SSR, recommended release is 10.11.0001	AOS-CX 10.08.0001

Refer to the Approved Product Lists sites for the Common Criteria, FIPS 140-2 and DoDIN APL to obtain the product certification details. Products should be used as evaluated and defined in the respective configuration guides.

- Common Criteria: <https://www.niap-ccevs.org/Product/>
- FIPS 140-2: <https://csrc.nist.gov/Projects/Cryptographic-Module-Validation-Program/Validated-Modules/Search>
- DoDIN APL: <https://aplits.disa.mil/processAPList.action>

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Please specify the product and version for which you are requesting source code. You may also request a copy of this source code free of charge at: <https://hpe.com/software/opensource>

Version history

All released versions are fully supported by Aruba, unless noted in the table.

Version number	Release date	Remarks
10.13.1000	31/1/2024	Released, fully supported, and posted on the Web.
10.13.0005	14/11/2023	Released, fully supported, and posted on the Web.

Compatibility/interoperability

The switch web agent supports the following web browsers:

Browser	Minimum supported versions
Edge (Windows)	41
Chrome (Ubuntu)	76 (desktop)
Firefox (Ubuntu)	56
Safari (MacOS)	12
Safari (iOS)	10 (Version 12 is not supported)



Internet Explorer is not supported.

Recommended versions of network management software for switches found in this release note:

Management software	Recommended version(s)
NetEdit	2.10.0
Aruba Central	2.5.7

Management software	Recommended version(s)
AirWave	8.3.0.2
Central On-Premises	2.5.6.4
Aruba Fabric Composer	Support coming in future release.
Aruba CX Mobile App	Support coming in future release.



For more information, see the respective software manuals.



To upgrade software using NetEdit, make sure to upgrade to the above version of NetEdit first and then execute the switch software upgrade on devices discovered by this version of NetEdit.

Enhancements

This section describes the enhancements introduced in this release.

Category	Description
SNMP	This release of AOS-CX supports SNMP MAC notify traps on VXLAN tunnels.
Central	One Touch Provisioning (OTP) allows the switch to be provisioned on Aruba Central with minimum user configuration.
BSP	The output of the show boot-history command is enhanced to display additional information about the reason for the reboot.

Resolved Issues

This section describes the issues resolved in this release.

Category	Bug ID	Status
Credential Manager	283672	Symptom: Plaintext passwords over 32 characters are not accepted. Scenario: The switch will not allow a user to configure a plaintext password greater than 32 characters. Workaround: Use a password of 32 characters or fewer.
L3 addressing	284395	Symptom: There is a delay in generating an IPv6 Routing Advertisement (RA) while bring up a VRRP-enabled SVI interface. Scenario: Once VRRP goes in active state, then RA is not sent immediately. It takes some time for the RA to be sent. Workaround: Use the ipv6 nd ra min-interval and ipv6 nd ra max-interval commands to configure the minimum and maximum intervals.
sFlow	287172	Symptom: The sFlow counter samples will be observed more often than the configured interval and the interface statistics for the physical ports will be 0 in those additional samples.

Category	Bug ID	Status
		<p>Scenario: When sFlow is enabled on several LAG ports the issue will be seen on the counter samples of the physical ports.</p> <p>Workaround: Disable and then re-enable sFlow on the LAG interfaces.</p>
RADsec	290318	<p>Symptom: The connection status of RADIUS TLS is incorrectly displayed as tls_connection_established even though the RADIUS server displays an unreachable reachability status.</p> <p>Scenario: This issue can be seen when the connection between the RADsec server and the switch is physically removed or the server is made unreachable by a misconfiguration, like adding a null route on the server for the switch.</p>
DHCP Snooping	291108	<p>Symptom: Traffic to a newly updated MAC address is impacted.</p> <p>Scenario: When updating the MAC address of a of static binding using the ipv4 source-binding operation via Central or the REST API, the entry in the Static_IP_Binding table is updated but the MAC address is not updated for corresponding entry in the IP_Binding table.</p>
CDP	291730	<p>Symptom: The neighbor address information was not available in the output of the command show cdp neighbor-info.</p> <p>Scenario: While learning neighbor information, the daemon process cdpd crashes, and coredump files are observed in the output of the showcore-dump command.</p>
Mirroring	291874	<p>Symptom: In rare circumstances, mirroring could fail to retrieve a destination port from an internal cache and can cause a crash when the administrative state of the mirror is changed.</p> <p>Scenario: This issue occurs after a HA event.</p> <p>Workaround: Rebuild mirrors manually after a HA event or checkpoint restoration to avoid any crash.</p>
VRF	295703	<p>Symptom: The vtysh session logs out when the show bgp vrf info command is issued.</p> <p>Scenario: This issue occurs after a reboot of the switch.</p> <p>Workaround: Issue the show running-config vrf command instead of the show bgp vrf info command.</p>

Feature Caveats

The following are feature caveats that should be taken into consideration when using this version of the software.

Feature	Description
Central	When a switch is able to connect to Aruba Central but is not registered in the Aruba Central inventory or does not have a proper license, the switch will get disconnected. If the Aruba Central feature is enabled using this command, the switch will then reconnect back to Aruba Central and will get disconnected again. This connect/disconnect process will continue until the switch is properly registered in Aruba Central. To avoid this unnecessary reconnection cycle, best practices is to disable Aruba Central until the switch is registered in Aruba Central, or a license is obtained for that device.
Hot Patch	When a hot-patch file download is triggered using the switch WebUI, log messages can incorrectly state that the file is added to the database with a missing status. This is a temporary state, and will correctly change to Not applied once the download is completed.

Feature	Description
PIM-SM	Pim Active-Active is not supported on overlay VXLAN SVIs.
SNMP	When SNMP is enabled via the switch CLI, it can take between 1-2 minutes for the SNMP daemon to be ready to respond to requests. If a local or external SNMP MIB walk is performed in the interval between when SNMP is first enabled and the SNMP daemon is ready, the MIB walk action will return an error.
Certificates	When a switch uses a certificate with a legacy certificate name that is not supported in 10.12 because it contains disallowed characters, the information will migrate properly in the upgrade, but that certificate can no longer be edited. For new certificate names, only alphanumeric characters, dots, dashes, and underscores are allowed.
Classifiers	For Classifier policy modifications to be secure, Aruba strongly encourages modifications be done as a three-step process: Bring down the port, modify, and bring the port back up.
Classifiers	Policies containing both MAC and IPv6 classes are not allowed.
CMF	No other checkpoint besides "startup-configuration" gets migrated during the upgrade process.
DHCP Server, DHCP Relay, and DHCP Snooping	DHCP Relay and DHCP Snooping can co-exist on the same switch. DHCP Snooping and DHCP Server cannot co-exist on the same switch. DHCP Snooping, DHCP Relay, and DHCP Server together cannot co-exist on the same switch.
IP-SLA	Reserved ports or ports used by other applications/services within the system are not recommended to be used for other services. When two services use the same port there is a chance of unexpected behaviors from these services. Best practice is to use a unique port for each service across the system.
IGMP/PIM on 6-in-6, Loopback and GRE interfaces	IGMP cannot be enabled on either Loopback or GRE interfaces. IGMP and PIM is not supported on a 6-in-6 Tunnel.
Multicast and VXLAN	<ul style="list-style-type: none"> ▪ VXLAN must be configured prior to configuring VSX. ▪ IPv6 multicast is not supported for VXLAN overlay. ▪ Multicast support for static VXLAN in the overlay has limited support. Contact Aruba Support for details.
PFC	Priority-based flow control (PFC) is not supported on a split port.
REST	REST supports the 'admin' and 'operator' roles but does not work with TACACS+ command authorization.
Traceroute	Issuing the traceroute command with the ip-option loosesourceroute parameter fails in an overlay EVPN-VxLAN deployment.
Traceroute	Traceroute v4/v6 over VXLAN fails to find intermediate next-hop IP information from a source VTEP in a Virtual Active Gateway environment (the SVI is the same as the Active Gateway IP).

Known Issues

The following are known open issues with this branch of the software. The **Symptom** statement describes what a user might experience if this is seen on the network. The **Scenario** statement provides additional environment details and trigger summaries. When available, the **Workaround** statement provides a workaround to the issue.

Category	Bug ID	Description
Central	294122	Symptom: Some hpe-restd core dumps may be generated after the switch reboots. This will not interrupt the normal switch operation. Scenario: This can occur every time the switch reboots. Workaround: The hpe-restd core dumps generated after the switch is rebooted have no impact to switch operation, and can be ignored..

Upgrade information

AOS-CX 10.13.1000 uses ServiceOS CL.01.12.0002.



CAUTION

Each VSX switch in a pair must run the same version of AOS-CX. If a primary VSX switch is upgraded to 10.10.xxxx, the secondary VSX switch must be immediately upgraded to that same version. If the ISL link is disabled and enabled on VSX switches that are running different versions of AOS-CX, a VSX secondary switch running an older version of AOS-CX may be unable to synch information from the VSX primary, which can cause the port state to become blocked and lead to traffic loss.



NOTE

Do not interrupt power to the switch during this important update.

Manual configuration restore for software downgrade

To restore a previous configuration when downgrading to a previous version of software, follow these steps:

1. Use the **show checkpoint** command to see the saved checkpoints and ensure that you have a checkpoint that is an exact match of the target software version (see the **Image Version** column in the output of the command, for example, CL.10.xx.yyyy).
This checkpoint can be the startup-config-backup automatically created during the initial upgrade or any other manually created checkpoint for the target software version.
2. Copy the backup checkpoint into the startup-config.
3. Boot the switch to the target version (lower version), making sure to select `no` when prompted to save the current configuration.

Performing the software upgrade

For additional upgrade and downgrade scenarios, including limitations of automatic upgrade and downgrade scenarios provided by the Configuration Migration Framework (CMF), refer to the [AOS-CX 10.13 Fundamentals Guide](#).



This version may contain a change of BootROM from the current running version. A BootROM update is a non-failsafe update. Do not interrupt power to the switch during the update process or the update could permanently damage the device.

1. Copy the new image into the non-current boot bank on the switch using your preferred method.
2. Depending on the version being updated, there may be device component updates needed. Preview any devices updates needed using the `boot system <BOOT-BANK>` command and entering `n` when asked to continue.

For example, if you copied the new image to the secondary boot bank and no device component updates are needed, you will see this:

```
switch# boot system secondary
Default boot image set to secondary.
Checking if the configuration needs to be saved...

Checking for updates needed to programmable devices...
Done checking for updates.

This will reboot the entire switch and render it unavailable
until the process is complete.
Continue (y/n)? n
```

In this example, three device updates will be made upon reboot, one of which is a non-failsafe device:

```
switch# boot system secondary
Default boot image set to secondary.
Checking if the configuration needs to be saved...

Checking for updates needed to programmable devices...
Done checking for updates.

2 device(s) need to be updated during the boot process.
The estimated update time is between 2 and 3 minute(s).
There may be multiple reboots during the update process.

1 non-failsafe device(s) also need to be updated.
Please run the 'allow-unsafe-updates' command to enable these updates.

This will reboot the entire switch and render it unavailable
until the process is complete.
Continue (y/n)? n
```

3. When ready to update the system, if a non-failsafe device update is needed, make sure the system will not have any power interruption during the process. Invoke the `allow unsafe updates` command to allow updates to proceed after a switch reboot. Proceed to step 4 within the configured time.

```
switch# config
switch(config)# allow-unsafe-updates 30
```

```
This command will enable non-failsafe updates of programmable devices for the next 30 minutes. You will first need to wait for all line and fabric modules to reach the ready state, and then reboot the switch to begin applying any needed updates. Ensure that the switch will not lose power, be rebooted again, or have any modules removed until all updates have finished and all line and fabric modules have returned to the ready state.
```

```
WARNING: Interrupting these updates may make the product unusable!
```

```
Continue (y/n)? y
```

```
Unsafe updates      : allowed (less than 30 minute(s) remaining)
```

4. Use the `boot system <BOOT-BANK>` command to initiate the upgrade. On the switch console port an output similar to the following will be displayed as various components are being updated:

```
switch# boot system secondary
Default boot image set to secondary.
Checking if the configuration needs to be saved...

Checking for updates needed to programmable devices...
Done checking for updates.

3 device(s) need to be updated during the boot process.
The estimated update time is between 2 and 3 minute(s).
There may be multiple reboots during the update process.

This will reboot the entire switch and render it unavailable
until the process is complete.
Continue (y/n)? y
The system is going down for reboot.

Looking for SVOS.

Primary SVOS:  Checking...Loading...Finding...Verifying...Booting...

ServiceOS Information:
  Version:          <serviceOS_number>
  Build Date:       yyyy-mm-dd hh:mm:ss PDT
  Build ID:         ServiceOS:<serviceOS_number>;6303a2a501ba:202006171659
  SHA:              6303a2a501bad91100d9e71780813c59f19c12fe

Boot Profiles:

0. Service OS Console
1. Primary Software Image [xx.10.12.1000]
2. Secondary Software Image [xx.10.13.0001]

Select profile(secondary):

ISP configuration:
  Auto updates      : enabled
  Version comparisons : match (upgrade or downgrade)
  Unsafe updates    : allowed (less than 29 minute(s) remaining)

Advanced:
```

```

Config path      : /fs/nos/isp/config [DEFAULT]
Log-file path   : /fs/logs/isp [DEFAULT]
Write-protection : disabled [DEFAULT]
Package selection : 0 [DEFAULT]

3 device(s) need to be updated by the ServiceOS during the boot process.
The estimated update time by the ServiceOS is 2 minute(s).
There may be multiple reboots during the update process.

MODULE 'mc' DEVICE 'svos_primary' :
  Current version : '<serviceOS_number>'
  Write-protected : NO
  Packaged version : '<version>'
  Package name    : '<svos_package_name>'
  Image filename  : '<filename>.svos'
  Image timestamp : 'Day Mon dd hh:mm:ss yyyy'
  Image size      : 22248723
  Version upgrade needed

Starting update...

Writing...      Done.
Erasing...      Done.
Reading...      Done.
Verifying...    Done.
Reading...      Done.
Verifying...    Done.

Update successful (0.5 seconds).

reboot: Restarting system

```

Multiple components may be updated and several reboots will be triggered during these updates. When all component updates are completed, the switch console port will arrive at the login prompt with a display similar to following:

```

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switch login:

```



Aruba recommends waiting until all upgrades have completed before making any configuration changes.

Aruba is committed to ensuring you have the resources you need to be successful. Check out these learning and documentation resources:

- AOS-CX switch software documentation portal: https://www.arubanetworks.com/techdocs/AOS-CX/help_portal/Content/home.htm
- AOS-CX technical training videos on YouTube: https://www.youtube.com/playlist?list=PLsYGHuNuBZcbWPEjjHuVMqP-Q_UL3CskS

A Security Bulletin is the first published notification of security vulnerabilities and is the only communication vehicle for security vulnerabilities.

- Fixes for security vulnerabilities are not documented in manuals, release notes, or other forms of product documentation.
- A Security Bulletin is released when all vulnerable products still in support life have publicly available images that contain the fix for the security vulnerability.

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